



ELLIOT LAKE
retirement living



May 2018

Accessibility Plan

Accessibility Plan

EXECUTIVE SUMMARY

The purpose of the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is to recognize the history of discrimination against persons with disabilities in Ontario, the purpose of this Act is to benefit all Ontarians.

This is the Plan for the years 2018-2020 prepared by the Accessibility Advisory Committee (AAC) for Elliot Lake Retirement Living (ELRL).

The AAC, with the help of the Management Team of ELRL and most importantly the tenants directly and through various communication tools, identify and remove barriers to people with disabilities.

AIM

This report describes what measures ELRL has taken in the past and the measures which ELRL will take for the years 2018-2020 to identify, remove and prevent barriers to people with disabilities who utilize the facilities and services of ELRL, including staff.

OBJECTIVES

This report:

1. Describes the process by which ELRL will identify, remove and prevent barriers to people with disabilities.
2. Review earlier efforts to remove and prevent barriers to people with disabilities.
3. List the facilities, policies, programs, practices and services ELRL will review in the coming year to identify barriers to people with disabilities.
4. Describe the measures the Committee will take in the coming year to identify, remove and prevent barriers to people with disabilities.
5. Describe how ELRL will make this accessibility plan available to the public.

DESCRIPTION OF ELLIOT LAKE RETIREMENT LIVING

Elliot Lake has become one of the most popular retirement communities in the province due to its modern infrastructure, affordable housing and the pristine natural environment that surrounds the community, and the quality of life that people experience while living in accommodations supplied and managed by ELRL.

ELRL is located in Northern Ontario on Highway 108 approximately 20 minutes north of the Trans-Canada Highway #17.

ACCESSIBILITY ADVISORY COMMITTEE (AAC) COMMITMENT TO ACCESSIBILITY PLANNING

The AAC for ERL is committed to:

1. The continual improvement of access to all ERL facilities, premises and services for all those with disabilities; and
2. The provision of quality services to all members of the community with disabilities.

Together with the various staff of ERL, the AAC can create a plan that will make these goals a reality for the business.

The AAC welcomes input from staff and tenants with regard to concerns and suggestions on how to improve accessibility in our facilities.

RECENT BARRIER REMOVAL INITIATIVES

ERL has demonstrated an ongoing commitment to removing barriers that affect movement, such as curb cuts, automated entrances to our multi-residential properties, and improved indoor and outdoor lighting.

SITE AUDIT OF ERL BUILDINGS

The Committee has and will continue to perform accessibility audit tours of ERL facilities to identify and assess accessibility issues for management's consideration.

All of the buildings were built according to building code at the time of their construction. The ERL Marketing center was constructed within the last ten years but all other buildings were constructed in the late 1970's and early 1980's.

ERL will meet the Accessibility Standards for the Design of Public Spaces when building or making major modifications to public spaces. Public spaces include:

- Outdoor paths of travel, like sidewalks, ramps, stairs, curb ramps, driveway and steps
- Parking lots
- Service-related elements like service counters, computer kiosks

ERL will put the following procedures in place to prevent service disruptions to its accessible parts of its public spaces.

- Conduct regular maintenance and inspections.
- Perform construction or repairs in a timely manner.

- In the event of a service disruption, we will notify the public of the service disruption and alternative services available.

The Facilities Audit is included as a schedule to this plan.

BARRIER IDENTIFICATION METHODOLOGIES

To identify barriers in ELRL owned facilities, the committee shall ensure that a minimum of two members conduct a tour of all of our buildings on an annual basis to identify accessibility issues. These matters will be discussed with the appropriate managers to determine how these matters may be addressed.

Further, ELRL has a customer accessibility feedback form available to clients on our website as well as, in the office, to gather feedback from our customers about the perceived accessibility of the ELRL buildings.

These matters may be addressed on a priority basis keeping in mind the budget restraints and feasibility.

BARRIERS IDENTIFIED AND REMOVED FROM ELRL FACILITIES AUDIT

Corrective Actions Taken

Listed below are items/barriers that have been addressed and therefore removed from the Facilities audit (if any).

- In 2018, the elevators at 1 Washington are being replaced to ensure safe operation, appropriate signage, opening/closing sensors.
- In 2018, Installing new accessible entrance at 100 Warsaw.
- In 2018, Removing threshold barrier to common Recreation Room at 100 Warsaw.
- In 2019, the elevators at 3 Washington are being replaced to ensure safe operation, appropriate signage, opening/closing sensors.
- In 2019, installing new accessible entrance at 66 Warsaw.
- In 2020, the elevators at 66 Warsaw are being replaced to ensure safe operation, appropriate signage, opening/closing sensors.

BARRIERS TO BE ADDRESSED IN THE FUTURE

ELRL will continue to work with community groups and ELRL management team in order to ensure all new construction of public facilities and services are accessible. See attached facilities audit for more.

REVIEW AND MONITORING OF THE PROCESS

On an annual basis, ELRL Management Team will be contacted and encouraged to identify any barriers to persons with disabilities on ELRL property. The ELRL AODA Committee will meet annually to discuss these issues.

The Committee members continue to encourage the staff and tenant's input.

COMMUNICATION OF THE PLAN

The plan will be adopted at a regular meeting with management. Notification to the public concerning availability of the Plan is posted on ERL website elrinfo.com.

BUILDING AUDIT RESULTS FOR ELLIOT LAKE RETIREMENT LIVING

0 - \$5,000 Nominal, \$5,001 - \$25,000 Moderate, \$25,001 - \$100,000 High, \$100,001 plus Significant

DPPS Definition Type A - minimum width of 3,400 mm and signage that identifies the space as "van accessible".
 Type B - a standard parking space minimum width 2,400 mm.

MARKETING CENTRE

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Building only has auditory fire alarms	Install visual and auditory alarms in the case of fire.	Med			X	The hearing impaired cannot hear that there is a fire alarm in the building

22 MISSISSAUGA

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS, (2 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Garbage chutes have a handle and latch to open requiring some strength and coordination	Change the locking mechanism on chute doors.	Unknown			X	Difficult for some individuals to open the garbage chute
Signage in buildings is not in braille	Installed signage with Braille	Nominal		X		The visually impaired are unable to navigate through the building.
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

24 MISSISSAUGA

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS (2 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Garbage chutes have a handle & latch to open requiring some strength & coordination	Change the locking mechanism on chute doors.	Unknown			X	Difficult for some individuals to open the garbage chute
Signage in buildings is not in braille	Installed signage with Braille	Nominal		X		The visually impaired are unable to navigate through the building.
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

27 MISSISSAUGA

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS, (2 "A" and 2 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
All washers in the laundry rooms are top loaders.	Provide a minimum of one front loading washer to the building.	Nominal		X		Individuals in wheelchairs cannot reach the bottom of the washer to empty it out.
Activity Room has low toilet	Install high profile toilet	Nominal	X			Safety issue for those that are mobility challenged.
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

1 WASHINGTON

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS, (2 "A" and 3 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Elevator cars do not always come level to floor when doors open.	Elevators being replaced in 2018	Significant	X			Ensures safety and accessibility to all tenants and guests.
All washers in the laundry rooms are top loaders.	Provide a minimum of one front loading washer to the building.	Nominal		X		Individuals in wheelchairs cannot reach the bottom of the washer to empty it out.
Garbage chutes are heavy to open and have a twist handle requiring some strength and coordination	Change the locking mechanism on chute doors.	Unknown			X	Difficult for some individuals to open the garbage chute
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

3 WASHINGTON

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS (2 "A" and 3 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Garbage chutes are heavy to open and have a twist handle requiring some strength and coordination	Change the locking mechanism on chute doors.	Unknown			X	Difficult for some individuals to open the garbage chute
Elevator cars do not always come level to floor when doors open.	Elevators being replaced in 2019	Significant		X		Ensures safety and accessibility to all tenants and guests.
All washers in the laundry rooms are top loaders.	Provide a minimum of one front loading washer to the building.	Nominal		X		Individuals in wheelchairs cannot reach the bottom of the washer to empty it out.
Activity Room has low toilet	Install high profile toilet	Nominal	X			Safety issue for those that are mobility challenged.
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

6 WILLOUGHBY

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS, (Between 6 & 26 1 "A" and 3 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Garbage chutes have a handle and latch to open requiring some strength and coordination	Change the locking mechanism on chute doors.	Unknown			X	Difficult for some individuals to open the garbage chute
Automated door on first floor needs repair to allow automatic opening with key.	Repair door.	Nominal	X			At this time, the first floor is not fully accessible, due to this issue. Once resolved, this will rectify that.
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

26 WILLOUGHBY

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS, (Between 6 & 26 1 "A" and 3 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Garbage chutes have a handle and latch to open requiring some strength and coordination	Change the locking mechanism on chute doors.	Unknown			X	Difficult for some individuals to open the garbage chute

Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building
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36 WILLOUGHBY

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS, 2 "B"	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Garbage chutes have a handle and latch to open requiring some strength and coordination	Change the locking mechanism on chute doors.	Unknown			X	Difficult for some individuals to open the garbage chute
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

GG 71-85 WASH

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS (5 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X			Difficult for some individuals to manage the knobs.
Activity Room in 75 Washington has low toilet	Install high profile toilet	Nominal	X			Safety issue for those that are mobility challenged.
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

66 WARSAW

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS (2 "A" and 2 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
Elevator cars do not always come level to floor when doors open.	Replace Elevators	Significant			X	Ensures safety and accessibility to all tenants and guests.
All washers in the laundry rooms are top loaders.	Provide a minimum of one front loading washer to the building.	Nominal		X		Individuals in wheelchairs cannot reach the bottom of the washer to empty it out.
Activity Room has low toilet	Install high profile toilet	Nominal	X			Safety issue for those that are mobility challenged.
Intercom signage does not include braille	Add braille signage	Nominal			X	Aid the visually impaired
Laundry room has low toilet	Install high profile toilet	Nominal	X			Safety issue for those that are mobility challenged.
Inadequate exterior lighting in the back of the building, where there are stairs, leading to 100 Warsaw.	Install lampost near stairs.	Moderate	X			Both safety and accessibility issue.
No exterior doors to building are automated for easy use.	Install automated door/locking system.	High		X		
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building

100 WARSAW

ITEM	CORRECTIVE ACTION	COST	2018	2019	2020	REMARKS
Inadequate number of Disabled Person Parking Spaces (DPPS)	Add the appropriate number of DPPS,(3 "A" and 4 "B")	Nominal	X			Allows more disabled individuals to visit in apartments.
Some common area (garbage, laundry, activity, storages rooms and stairwells) door handles are round knobs	Change all common area door handles to levers.	Nominal	X	X	X	Difficult for some individuals to manage the knobs.
All washers in the laundry rooms are top loaders.	Provide a minimum of one front loading washer to the building.	Nominal		X		Individuals in wheelchairs cannot reach the bottom of the washer to empty it out.
No exterior doors to building are automated for easy use.	Install automated door/locking system.	Med	X			
Inadequate space between washers and dryers in laundry room do not allow for a wheelchair or walker	Reassess washer/dryer placement to provide more manoeuvrability	Nominal if simple moving of appliances is required, moderate if replumbing is needed.			X	Tenants that use a mobility device cannot do their own laundry.
Interior fire doors that always remain closed, are not automated, and have a thumb latch grip.	Automate doors and change handles.	Significant			X	Tenants in wheelchairs and walkers cannot access certain hallways with ease.
Elevator doors close very quickly	Have timing of doors adjusted to provide more time when entering/leaving elevator.	Nominal	X			Door shut on tenants while they are going in/out of elevators.
Building only has auditory fire alarms	Replace broken/damaged smoke detectors with ones that have both visual/audible detectors.	High			X	The hearing impaired cannot hear that there is a fire alarm in the building